



STATE OF TENNESSEE
RFP # 317.03-163-08
AMENDMENT # 6

November 7, 2007

THE SUBJECT RFP IS HEREBY AMENDED AS FOLLOWS.

A. The following RFP Schedule of Events updates or confirms scheduled RFP dates.

EVENT	TIME	DATE	UPDATED / CONFIRMED
1. State Issues RFP		August 20, 2007	CONFIRMED
2. Disability Accommodation Request Deadline		August 27, 2007	CONFIRMED
3. Pre-proposal Conference	1:00 p.m.	August 29, 2007	CONFIRMED
4. Notice of Intent to Propose Deadline		August 31, 2007	CONFIRMED
5. Written Comments Deadline		September 17, 2007	CONFIRMED
6. State Responds to Written Comments		October 1, 2007	CONFIRMED
7. Written Comments Second Round Deadline		October 8, 2007	CONFIRMED
8. State Responds to Written Comments Second Round		October 22, 2007	CONFIRMED
9. Proposal Deadline	2:00 p.m.	November 28, 2007	CONFIRMED
10. State Completes the Technical Proposal Scoring and Issues Notices		January 4, 2008	CONFIRMED
11. Oral presentations/software demonstrations		January 14 – 25, 2008	CONFIRMED
12. State Completes Technical Proposal Evaluations		January 28, 2008	CONFIRMED
13. State Opens Cost Proposals & Calculates Scores	9:00 a.m.	January 29, 2008	CONFIRMED
14. State Issues Evaluation Notice & Opens RFP Files for Public Inspection	9:00 a.m.	January 31, 2008	CONFIRMED
15. State Submits Apparent Best-Evaluated Proposal for Federal Review		January 31, 2008	CONFIRMED
16. State Receives Federal Review Comments		March 3, 2008	CONFIRMED

EVENT	TIME	DATE	UPDATED / CONFIRMED
17. Contract Signing		March 7, 2008	CONFIRMED
18. Contract Signature Deadline		March 14, 2008	CONFIRMED
19. Contract Start Date		April 1, 2008	CONFIRMED

B. Delete Contract Attachment M, Sections M.2.6.B and M.2.6.C in their entirety and insert the following in their place:

- B. The State will determine the severity of each reported issue / discrepancy and will classify certain issues / discrepancies as "critical" at its sole discretion. A critical issue / **discrepancy** is defined as a system failure that blocks completion of a business transaction or corrupts business data and has no workaround.
- C. The SIV Contractor shall resolve "critical" issues / discrepancies as quickly as possible **within five (5) business days**, bringing to bear all reasonable resources. The SIV Contractor shall resolve non-critical issues / discrepancies typically within twenty-one (21) business days after the State has reported them.

C. Delete Contract Attachment T in its entirety and insert the following in its place:

Contract Attachment T – Liquidated Damages

Performance Area	Performance Item	Performance Period	Liquidated and Additional Damages
Key Staff	Removal of Key Staff without the written approval of the State.	From contract start date to 30 days from go-live date	\$50,000 per occurrence
Termination of Parental Rights and Adoption Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Child Protective Services (CPS)	Failure of the SACWIS to support the functional	30 days after go-live date to the contract	6 business days after receiving written

Performance Area	Performance Item	Performance Period	Liquidated and Additional Damages
Central Intake Process	requirements delineated in Contract Attachment R.	end date	notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Child Placement Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Evaluation & Monitoring (E&M) Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day

Performance Area	Performance Item	Performance Period	Liquidated and Additional Damages
IV-E Foster Care, Adoption Assistance, and Broker Day Care Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
In Home / Out of Home Services Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Financial Management Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$5,000 per day

Performance Area	Performance Item	Performance Period	Liquidated and Additional Damages
General State SACWIS Process Requirements	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Interstate Compact on Juveniles & Interstate Compact on the Placement of Children Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Interdependent Living Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day

Performance Area	Performance Item	Performance Period	Liquidated and Additional Damages
Investigation, Assessment, Special Investigations Unit, Due Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Juvenile Justice Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Non-Residential Resources Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day

Performance Area	Performance Item	Performance Period	Liquidated and Additional Damages
Relative Caregiver / Families First Kinship Care Programs Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Resource Family Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day
Subsidized Permanent Guardianship Process	Failure of the SACWIS to support the functional requirements delineated in Contract Attachment R.	30 days after go-live date to the contract end date	6 business days after receiving written notification from the State, if critical functional deficiencies have not been corrected OR 22 business days after receiving written notification from the State, if non-critical functional deficiencies have not been corrected \$2,500 per day